

The Journey to Five Stars: How to Drive Clinical Excellence in Home Care with MedBridge

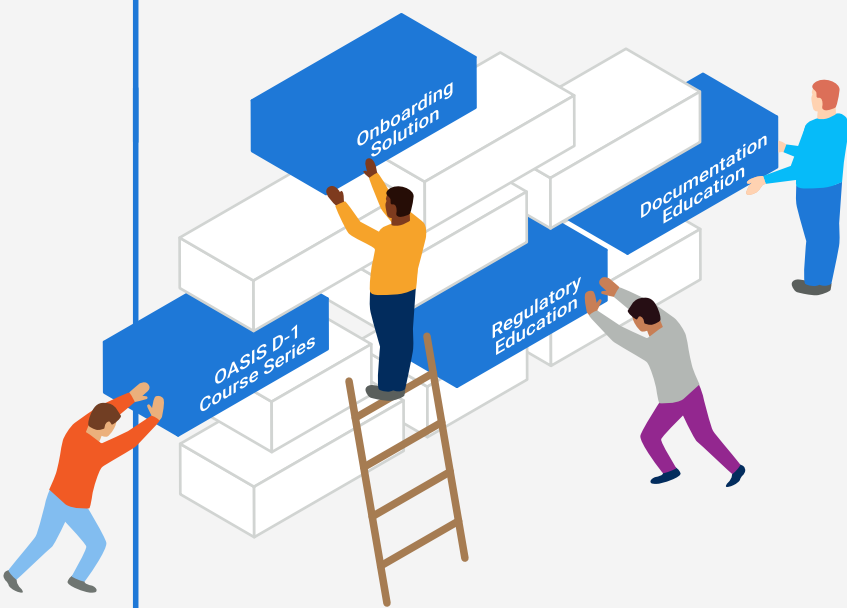
For many agencies, achieving success often involves juggling many initiatives, from proper assessment and documentation, to increasing patient participation, to improving overall quality of care. The MedBridge Solution for Home Health, Hospice, and Community Care helps you drive quality while improving the patient experience, ultimately boosting outcomes.



STEP 1

Establish Baseline Training

First, ensure that your staff has access to consistent, effective training in order to drive a higher quality of care across your organization.



- ✓ Boost staff confidence and prepare new employees for the field
- ✓ Expedite onboarding time frame to productivity
- ✓ Improve OASIS data collection through effective training for your staff

STEP 2

Improve Patient Outcomes

With processes in place for improving quality, you can now focus on driving patient engagement and satisfaction.

- ✓ Increase patient and caregiver participation with the plan of care
- ✓ Boost patient and family satisfaction with adherence and feedback
- ✓ Provide continuity and consistency of care

Patient Education
Patient Adherence Tracking and NPS®
Home Exercise Program

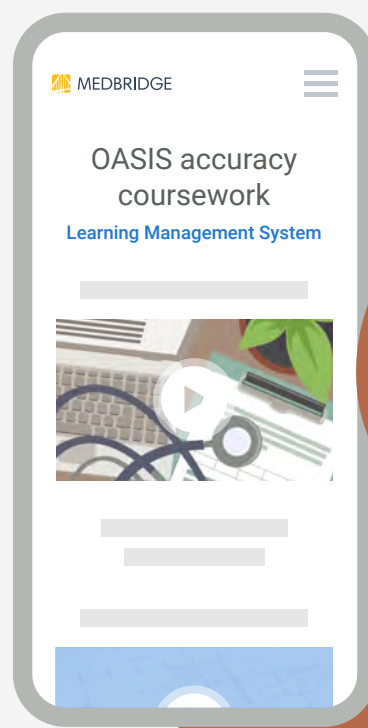


STEP 3

Achieve Operational Excellence

The final step is to continuously work to identify areas for improvement to achieve clinical excellence (as measured by benchmarks like publicly reported quality scores and QAPI plans).

We help you execute those plans and achieve excellence through:



We're Here to Help You Reach Five Stars

Our dedicated Home Health Team is here to help you solve your most pressing challenges, take advantage of new opportunities for innovation, and ensure your agency has the tools and education you need to achieve clinical excellence.

For more information on how we can help you get there, [request a consult today.](#)